

- **YOU** = \star \star \star \star I want you to succeed and grow your practice. Beyond just resolving your case, I will help you look good and give your client ample reason to sing your praises.
- NO WAR STORIES. I am time-efficient, sparing you and your client needless musings and storytelling. We have a task to do, and I will be singularly-focused on that responsibility.
- CROSS THE FINISH LINE. Parties can get fatigued, impatient, and rush the important step of memorializing an enforceable agreement. I will not let this critical task be neglected.
- AN EXPERIENCED OUTSIDER. I have been an attorney since 1995 and a Certified Circuit Mediator since 2000. Vast experience shapes my "outsider's" perspective of your case.
- **PROTECTOR OF CONFIDENTIALITY.** I will tell you who appears in other caucus rooms and is privy to mediation communications. Stealth participants are not allowed in my mediations.
- **EXPERT INSIGHTS.** As a Florida Bar Board Certified Civil Trial Lawyer (since 2010), I know the rules, nuances, tactics, and trials of civil cases. Let my expertise help inform your decisions.
- HUNGRY? In-person attendees will get free lunch or dinner, wherever the mediation is hosted. The food and beverage service at the Miles office will keep your stomach happy and quiet.
- **LOCATION, LOCATION (OR A BLEND THEREOF).** I conduct mediations via Zoom, at the Miles neutral facility, at an involved attorney's office, or in hybrid (remote and in-person).
- **TECHNOLOGY.** You can book mediations and pay invoices online. The Miles facility has the technology and equipment you need for presentations and remote party/expert attendance.
- **PROACTIVE AND PREPARED.** I will review your submissions, call you in advance to discuss "client issues," and help you be in control. Negotiation is ineffective when reactionary.